

Board Item 3.4.6c

Key Contact (Internal use only)	NHS GJ Executive Lead	Recovery Driver	NHS GJ Deliverable Reference	Deliverable Summary Please include a brief summary of the deliverable, outlining the intended activity and what this will achieve in 2026.	Quarter 1 Milestones		Q1 Milestones	Q2 Milestones	Q3 Milestones	Q4 Milestones	Risks and Issues - Description	Controls	Q1 RAG Status	Quarter 1 Update		Q2 RAG Status	Quarter 2 Projections		Q2 RAG Status	Quarter 2 Update		Q3 RAG Status	Quarter 3 Projections		Q4 RAG Status	Quarter 4 Projections		
					Q1 Milestones	Q2 Milestones								Progress in Q1	Progress in Q1		Progress in Q2	Progress in Q2		Progress in Q2	Progress in Q2		Progress in Q3	Progress in Q3		Progress in Q4	Progress in Q4	
Christine Divers	Director of Operations	Planned Care	1.1b	NHS GJ local waits are maintained at or a maximum of 12 weeks throughout Q1.	Maintaining current wait or a maximum of 12 weeks throughout Q1.	Maintaining current wait or a maximum of 12 weeks throughout Q2.	Maintaining current wait or a maximum of 12 weeks throughout Q3.	Maintaining current wait or a maximum of 12 weeks throughout Q4.	(i) Unexpected disruption due to internal refurbishment plans. 12 weeks (ii) Unplanned equipment downtime. (iii) Unexpected recruitment challenges.	Resilience measures in place when challenges arise to support timely recovery and optimum utilisation of resources.				Achieved current waiting times within the 12 week TTG in Q1.						Achieved current waiting times within the 12 week TTG in Q2.				Achieved current waiting times within the 12 week TTG in Q3.			Prediction to maintain 12 week TTG.	
Lynne Aytan-James Mackie	Director of Operations	Planned Care	1.1c	(i) Reduce the number of patients waiting over 52 weeks for an interventional cardiology procedure. (ii) Reduce the wait for cardiac imaging and increase the number of patients receiving a scan within 6 weeks of referral.	(i) Agree weekly monitoring and review of over 52 weeks wait (ii) Agree trajectory for 2025/26 (iii) Reduce the wait for cardiac imaging and increase the number of patients receiving a scan within 6 weeks of referral.	(i) Reduce numbers waiting over 52 weeks to 538 patients (ii) Achieve planned reduction in waits for Q3.	(i) Reduce numbers waiting over 52 weeks to 0 (ii) Achieve planned reduction in waits for Q4 - target is 95% within 6 weeks.	(i) Planned care funding and ability to recruit. (ii) CMR - currently 62% waiting > 52 weeks with relative excess capacity. Capacity limited by scanning workforce.	(i) Organizational change and recruitment is underway to mitigate the recruitment risk. (ii) Discussions at regional meetings and with boards re CMR referrals and waiting times. (iii) Drop out SLA activity for CMR as possible and increased recruitment of CMR radiographers as part of 5/7 expansion.	No planned care funding received for >12 week patients. Monitoring arrangements agreed.				Revised 52 week current wait profile submitted September 2025 to 'Reduce numbers waiting over 52 weeks to 538 patients Numbers waiting over 52 weeks was 63 patients against 538 patients profile Diagnostic waits - 53% waiting less than 6 weeks Funding approved by ELT for 40 additional cases Reduction in patient treatment list (PTL) 3 weekend lists Weekly meetings established with Clinical Lead and Clinical Director to review and prioritise lists Identify general anaesthetist (GA) patients and separate report developed.					Revised 52 week current wait profile submitted September 2025 to 'Reduce numbers waiting over 52 weeks to 538 patients Numbers waiting over 52 weeks was 63 patients against 538 patients profile Diagnostic waits - 53% waiting less than 6 weeks Funding approved by ELT for 40 additional cases Reduction in patient treatment list (PTL) 3 weekend lists Weekly meetings established with Clinical Lead and Clinical Director to review and prioritise lists Identify general anaesthetist (GA) patients and separate report developed.			Additional GA slots in place May of 4 weekend lists Additional EP capacity identified.			> 52 Profile as at end Nov 25 was 25. Actual was 44. However EP on track after overall reduction of PTL (patient tracking list) to 12 by end March 26. Planned care funding in place for additional Cardiac MRI weekend activity. Q2 was 75% waiting >46 weeks, Q3 50% waiting >46 weeks.			EP to have 60-62 week waters by end of March 26. Continuation of additional MRI weekend lists. 2 lists must run each week to ensure 90-95 Cardiac MRI weekend lists.
Christine Divers	Director of Operations	Cancer Care	2.2a	To achieve the 2025/26 ADP target for endoscopy.	Achieving the Q1 ADP target for endoscopy.	Achieving the Q2 ADP target for endoscopy.	Achieving the Q3 ADP target for endoscopy.	Achieving the Q4 ADP target for endoscopy.	(i) Downtime of EDU. (ii) Workforce challenges.	Resilience measures in place when challenges arise to support timely recovery.				3% ahead of ADP (7 procedures) in Q1 related to workforce challenges with non-medical endoscopies. Recruitment has taken place and priority expected by Q2.					3% (163) ahead of ADP at end of Q2 due to recovery plan in place and return to work of nurse endoscopist.				4.3% ahead of ADP at end Nov 25. Over performance due to a change in split between upper and lower scope allocation. Plan to continue supporting health boards with increased upper scopes as per request, which will likely allow for an overall performance gain.			Predicted to continue with over performance in agreement with Finance colleagues and planned care team.		
Christine Divers	Director of Operations	NHS GJ Planning Priority	5.2	Delivery of the established ophthalmology ADP. Recruitment of suitable activity by NHSSSA planned for Nov 2025.	Delivery of ADP. Recruitment of suitable activity by NHSSSA planned for Nov 2025.	Delivery of ADP. Recruitment of suitable activity by NHSSSA planned for Nov 2025.	Achieve cataract activity profile for Q3.	Achieve cataract activity profile for Q4.	(i) Insufficient trainees recruited to NHSSSA to deliver additional trainee financial year. (ii) Recruitment of ophthalmologists to deliver ADP.	NHSSSA will work closely with health boards to maintain close working with aim of recruiting trainees to deliver additional trainee financial year. (ii) Social media recruitment campaigns.				Recruitment by NHSSSA for trainees is expected in Q2. Until there is a clear recruitment plan in options paper is being developed to detail ways in which the ADP can be increased via existing service. Ophthalmology is 4% ahead of ADP in Q1.					ADP has been amended to include an additional 3501 cataracts. Currently on target as at end of Q2. Once NHSSSA recruitment takes place there is a plan to implement by February 2026. The numbers from this are included within the new ADP target. Recruitment for trainees remains with NHSSSA.			NHSSSA Cataract Academy will not commence before August 26. Prediction that the 500 cataracts that were part of this plan will not be delivered.						
Lynne Aytan-James Mackie	Director of Operations	NHS GJ Planning Priority	5.3b	Achieve the planned care profile for CT3.	Confirm the CT3 planned care profile for the coming quarter in line with the 2025/26.	Achieve the CT3 planned care profile for Q2.	Achieve the CT3 planned care profile for Q3.	Achieve the CT3 planned care profile for Q4.	(i) Dependency on support delivery who are focused on workforce and ability to recruit suitably trained radiographers.	Recruitment Strategy agreed and has commenced.				CT3 Activity profile agreed for 2026.					CT3 go live - August Behind plan due to recruitment delays.				CT3 go live - August Behind plan due to recruitment delays.			CT3 go live - August Behind plan due to recruitment delays.		
Lynne Aytan-James Mackie	Director of Operations	NHS GJ Planning Priority	5.3c	Achieve the planned care profile for 5/7 working.	Confirm the planned care profile for 5/7 working.	Achieve the Q2 planned care profile for 5/7 working.	Achieve the Q3 planned care profile for 5/7 working.	Achieve the Q4 planned care profile for 5/7 working.	(i) Ability to recruit additional staff. (ii) Retention of current staff. (iii) Impact of 36 hour week.	Organisational change discussions have commenced and progressing well. (i) Recruitment underway. (ii) Full staff engagement which is intended to mitigate turnover concerns. (iii) Impact of 36 hour week worked up and considered in the proposed rate patterns.				Delay in confirmation of 5/7 profile planned care profile for 5/7 working.					Approved by Staff Governance Plan to implement phase 1 in Q3.				Achieve the Q3 planned care profile for 5/7 working.			On track to deliver planned Q4 activity of 1305 exam units.		
Abu-Zar Aziz	Director of Transformation, Strategy, Planning and Performance	NHS GJ Planning Priority	5.8	Continue to deliver the activities outlined in our recovery strategy plan for the focusing initiatives developed by Business and Procurement teams, and working in partnership with stakeholders on collaborative programmes.	(i) Meet introductory needs to recruit and identify priorities for the focusing initiatives developed by Business and Procurement teams, and working in partnership with stakeholders on collaborative programmes.	(i) First meeting of the Greenpeace & Biodiversity Subgroup. (ii) Develop proposals in association with University of Strathclyde (UoS) to support the delivery of workforce development plan to establish project team to begin scoping of the IT Academy proposal. (iii) Approval of development brief to establish a Careers Hub.	(i) Launch of Ambassadors Programme under the Careers Hub proposal. (ii) Deliverables confirmed from Employment Plan to support OHS. (iii) Launch of Equity Service under the Careers Hub proposal.	(i) Launch of initiatives in partnership with UoS. (ii) Recurring challenges to deliver projects identified which may impact on the delivery of the project. (iii) Difference of opinion between departments in relation to roles and responsibilities to deliver projects may impact pace of delivery.	(i) Scope projects and deliverables based on available resources from across internal departments and external partners. (ii) Acquire commitment and confirmation from partners at scoping stage of projects before progressing. (iii) Engage with teams via workshops or similar to highlight how the Anchor Programme will support delivery of departmental plans.	Greenpeace & Biodiversity Subgroup workshop undertaken and first session hosted. Procurement Team delivered the first meeting of the Greenpeace & Biodiversity Subgroup on 14th September 2025. 462 registrations, 233 attendees (of which, 161 attendees were from 139 unique Scottish SMEs/Third Sector Organisations), brief endorsed to commence scoping IT Academy proposal.				Workforce-related concepts remain ongoing and engagement has taken place with a newly appointed Recruitment Manager Additional updates: - Select strategic objectives to support collaborative measures for West Dunbartonshire's Local Outcome Improvement Plan; Developed a video case study to support anchor awareness which was led by Public Health Scotland; The Procurement Team have embedded community benefits into tender documents; HR hosted a careers event which attracted 200 pupils from across the region;					(i) Further development of the Employability Plan with a view to approval in Q4 Additional updates: promote the Community Benefits Gateway to suppliers of NHSGJU enabling them to bid for 3rd sector services.			The draft employability plan has been developed and shared with key stakeholders for review. The document outlines key targets to support workforce related anchor work. It is anticipated the plan will be approved by Executives during Jan 2026. Proposals have been endorsed to undertake the feasibility of concepts in partnership with the University of Strathclyde which support local communities and staff. Feasibility of a Homework Club will take place between Jan-May 2026. The Ambassadors programme and Career Hub concepts are being discussed as part of the Employability Plan.			Feasibility to have commenced on key initiatives in partnership with the University of Strathclyde; approval of the Employability Plans support towards the charity pilot project being led by the Gordon Jubilee Hall.			
Jenny Pope	Director of People and Culture	NHS GJ Planning Priority	5.9	Develop and publish 3 year Workforce Plan to support NHS GJ's strategy.	Workforce Planning and Information Lead to be recruited.	Deliver workforce planning across NHS GJ and develop Workforce Planning and Information Lead.	Report to go through HRIS GJ from managers due to governance routes.	(i) Lack of engagement across NHS GJ on NHS issues due to workload. (ii) Ability to recruit a Workforce Planning and Information Lead.	ELT, SGG, SGPOC and PF have oversight of the workforce plan.	Workforce Planning and Information Lead advertised and interviews took place on 20th June. We were unable to recruit.				Review will take place of the departmental resources, processes and options regarding Workforce Planning Lead recruitment.					We have re-advised the Workforce planning role and will be interviewing early October. It is expected we shall recruit at this point.				Induct the Workforce planning manager.			Induct the workforce planning and data lead, start to plan the delivery of workforce planning sessions for Q1 26-27. This is an ADP measure for 26-27.		
Abu-Zar Aziz	Medical Director	Workforce	7.5	Continue rollout of eReferring systems across AC and medical teams. This will include systems to support compliance against safety and quality legislation and the system to support eReferring amongst resident doctors.	(i) Complete implementations of eReferring systems across AC and medical teams. This will include systems to support compliance against safety and quality legislation and the system to support eReferring amongst resident doctors.	(i) Complete implementations of eReferring systems across AC and medical teams. This will include systems to support compliance against safety and quality legislation and the system to support eReferring amongst resident doctors.	(i) Complete implementations of eReferring systems across AC and medical teams. This will include systems to support compliance against safety and quality legislation and the system to support eReferring amongst resident doctors.	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Stuart Graham	Director of Finance	Digital and Innovation	8.2	* Compliance with NHS Cyber Security Standard * Deployment of national cyber security tooling	* NHS 25/26 workplan in place * NHS Stakeholder engagement underway	* NHS 25/26 workplan in place * NHS Stakeholder engagement underway	* NHS 25/26 workplan in place * NHS Stakeholder engagement underway	* NHS 25/26 workplan in place * NHS Stakeholder engagement underway	* NHS 25/26 workplan in place * NHS Stakeholder engagement underway	* NHS 25/26 workplan in place * NHS Stakeholder engagement underway	* NHS 25/26 workplan in place * NHS Stakeholder engagement underway	* NHS 25/26 workplan in place * NHS Stakeholder engagement underway	* NHS 25/26 workplan in place * NHS Stakeholder engagement underway	* NHS 25/26 workplan in place * NHS Stakeholder engagement underway	* NHS 25/26 workplan in place * NHS Stakeholder engagement underway	* NHS 25/26 workplan in place * NHS Stakeholder engagement underway	* NHS 25/26 workplan in place * NHS Stakeholder engagement underway	* NHS 25/26 workplan in place * NHS Stakeholder engagement underway	* NHS 25/26 workplan in place * NHS Stakeholder engagement underway	* NHS 25/26 workplan in place * NHS Stakeholder engagement underway	* NHS 25/26 workplan							